



**RESOURCE LIBRARY - ROOM SERVICE  
Menu Knowledge Test**

*CODE:* 03.12.019

*EDITION:* 1

*PAGE* 1 OF 5

Date.....

Employee Number.....

Name.....

**Service Center  
Menu Knowledge Test**

**Breakfast**

1. Please list the choices of the “Three Egg Omelet” Breakfast you have to ask the Guests for?
  - a.
  - b.
  - c.
  - d.
  - e.
  - f.
  
2. What freshly squeezed or blended Juices are available on the Menu?
  - a.
  - b.
  - c.
  - d.
  - e.
  
3. Where do you find the available Breakfast Pastries?
  - a.
  
4. What cereals are available?
  - a.
  - b.
  - c.
  - d.
  - e.
  
5. Guest from Room 301 orders Cinnamon Waffles, what do have to you ask him/her?

6. What kinds of Teas are available at the moment?

a. b.  
b. d.  
e.

7. Guest of Room 545 asks for a more healthy Breakfast. What Items do you recommend?

**All Day Dining**

8. What kinds of salad dressings are available? Name at least 5.

a. b.  
c. d.  
e. f.

9. The Italian Salad comes normally with which kind of dressing?

10. Name the Soups of the Menu.

a. b.  
b. d.  
e.

11. Where do you find the “Soup of the Day”?



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*PAGE* 3 OF 5

12. What choice can you offer the Guests when he/she orders "The Traditional Sandwich?

- a.
- b.
- c.
- d.
- e.
- f.

13. Where can you find the Vegetables of the Day listed?

14. Guest orders "Marriott Burger" what choice do you offer him?

- a.
- b.
- c.
- d.

15. Name the available kinds of Pasta.

- a.
- b.
- c.
- d.

16. Name the Sauces available on the Menu for the Pasta.

- a.
- b.
- c.
- d.



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*PAGE* 4 OF 5

17. The available Toppings of a Pizza are?

- a. b.
- c. d.
- e. f.
- g. h.
- i. k.

18. Guest orders "Pan-seared lime marinated Fillet of Red Snapper" what side dishes can you offer.

- a. b.
- c. d.
- e. f.

19. Guest Room 501 asks: "What is Oven-baked Chicken Breast" Please explain.

20. In house living Associates wants to order, but Room Service is very busy. What do you tell him/her?

21. Name the choices for an order of “Prime grilled Australian Sirloin Steak” except side dishes.

a. b.  
c. d.  
e. f.

22. Guest asks: “What fruits are on the Tropical fresh Fruits?” Where do you find the answer?

23. What Cheeses are on the Cheese Platter?

a. b.  
c. d.

24. Please explain the “Nasi Goreng”

25. Guest tells you he/she cannot eat Seafood, but would like to try Tom Yam Goong, what can you offer?

a. b.

25. What are the Main Course dishes where you have to ask the guests for their choice of side dish or sauce?

a. b.  
c. d.  
e. f.