



RESOURCE LIBRARY - ROOM SERVICE
Menu Knowledge Test

CODE: 03.12.019

EDITION: 1

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Date.....

Employee Number.....

Name.....

Service Center
Menu Knowledge Test

Breakfast

1. Please list the choices of the “Three Egg Omelet” Breakfast you have to ask the Guests for?
 - a.
 - b.
 - c.
 - d.
 - e.
 - f.
2. What freshly squeezed or blended Juices are available on the Menu?
 - a.
 - b.
 - b.
 - d.
 - e.
3. Where do you find the available Breakfast Pastries?
 - a.
4. What cereals are available?
 - a.
 - b.
 - c.
 - d.
 - e.
5. Guest from Room 301 orders Cinnamon Waffles, what do have to you ask him/her?



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6. What kinds of Teas are available at the moment?
- a. _____ b. _____
- b. _____ d. _____
- e. _____

7. Guest of Room 545 asks for a more healthy Breakfast. What Items do you recommend?

All Day Dining

8. What kinds of salad dressings are available? Name at least 5.
- | | |
|----|----|
| a. | b. |
| c. | d. |
| e. | f. |

9. The Italian Salad comes normally with which kind of dressing?

10. Name the Soups of the Menu.
- | | |
|----|----|
| a. | b. |
| b. | d. |
| e. | |

11. Where do you find the “Soup of the Day”?



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12. What choice can you offer the Guests when he/she orders “The Traditional Sandwich?”

- [illegible]

13. Where can you find the Vegetables of the Day listed?

14. Guest orders “Marriott Burger” what choice do you offer him?

- a. b.
- c. d.

15. Name the available kinds of Pasta.

- a. b.
- c. d.

16. Name the Sauces available on the Menu for the Pasta.

- a. b.
- c. d.



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17. The available Toppings of a Pizza are?

- | | |
|----|----|
| a. | b. |
| b. | d. |
| e. | f. |
| g. | h. |
| i. | k. |

18. Guest orders “Pan-seared lime marinated Fillet of Red Snapper” what side dishes can you offer.

- | | |
|----|----|
| a. | b. |
| b. | d. |
| e. | f. |

19. Guest Room 501 asks:” What is Oven-baked Chicken Breast” Please explain.

20. In house living Associates wants to order, but Room Service is very busy. What do you tell him/her?

21. Name the choices for an order of “Prime grilled Australian Sirloin Steak” except side dishes.

- a. b.
- c. d.
- e. f.

22. Guest asks: “What fruits are on the Tropical fresh Fruits?” Where do you find the answer?

23. What Cheeses are on the Cheese Platter?

- a. b.
- c. d.

24. Please explain the “Nasi Goreng”

25. Guest tells you he/she cannot eat Seafood, but would like to try Tom Yam Goong, what can you offer?

- a. b.

25. What are the Main Course dishes where you have to ask the guests for their choice of side dish or sauce?

- a. b.
- b. d.
- e. f.